

Please Ask For: Tonya Short
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My Ref: Off Street Parking Places Order

28 October 2021

Clerk to Starcross Parish Council

Dear Sir/Madam

Review of car parks for Off Street Parking Places Order

I am currently reviewing all car parks in preparation for the Off Street Parking Places Order to be completed as part of our fees and charges process. This includes the car parks which are currently free, one of which is within your parish/town.

For some considerable amount of time the Council have subsidised free parking for the residents who live within the area by providing the car park free of charge. Unfortunately, due to current budget pressures and resourcing issues. this is something that we can longer provide. For your information, I have included below some facts and figures below why we have identified New Road, Starcross as a car park that we now need to introduce fees and charges:

- The costs for this car park in 2019/2020 were £1,090.37.
- I am contacted by users of the car park complaining that spaces are not available due to residents swapping vehicles around to save spaces, complaints about the issue of Penalty Charge Notices for people parking outside of marked bays, businesses using the bays for maintenance of vehicles and people overstaying the 48 hour rule. My team also experience aggression when enforcing this location.

The proposal for this car park is shown below and I am of course available to answer any questions that you may have.

Currently the area does not have any charges and the plan for this location would be to make it pay and display. This would give the same opportunity to all users of the car park. If they arrive at the car park and a space is available then they park their vehicle and pay using either the RingGo app or to the machine.

Alternatively, if the Parish Council are unable to support the introduction of charges as suggested then, would the Parish Council be in a position to contribute towards these running costs to enable the local residents to continue to benefit from free parking?



If you have any questions please can you let me have them within the next 14 days as the fees and charges need to be prepared by the end of November. Due to the tight timescales, I would be happy to meet with you

Yours faithfully

Mrs Tonya Short
PARKING SERVICES MANAGER

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